Ford Motor Company Customer Relationship Center

16800 Executive Plaza Drive P.O. Box 6248 Dearborn, MI 48121 1-800-392-3673 (FORD) (TDD for the hearing impaired: 1-800-232-5952)

This Quick Reference Guide is not intended to replace your vehicle Owner's Guide which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your occupants. Please read your entire Owner's Guide carefully as you begin learning about your new vehicle and refer to

All information contained on this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information.

For detailed operating and safety information, please consult your Owner's Guide.

April 2003 Third Printing **Ouick Reference**



Litho in U.S.A.

AUDIOPHILE IN-DASH SIX-CD RADIO (if equipped)

CAUTION: DO NOT USE CD WITH ADHESIVE LABEL*

For information on other types of radios, please refer to your Owner's Guide.

- Scan Function In radio mode, press to hear a sampling of all listenable stations. In CD mode, press to hear a brief sampling of all selections on the current CD.
- Shuffle Function Press to engage the desired shuffle mode. SHUFFLE DISC randomly plays tracks from all CDs; SHUFFLE TRK plays all selections from the current CD in random order.
- Loading CD Press to open the CD door, then load a CD into the player. Press LOAD and then a preset number to select a slot. Press and hold LOAD to activate autoload.
- Volume/Power Control Press the control to turn the audio system on or off. Turn the control to raise or lower volume. The speed sensitive volume feature automatically adjusts radio volume in accordance with vehicle speed to compensate for road and wind noise. To engage, press and hold the volume control for five seconds (with the radio on), then simultaneously press SEL to

*CDs with adhesive labels and irregularly shaped CDs may get stuck in the CD player. Homemade

CDs should be identified with permanent felt tip marker rather than adhesive labels.

choose the compensation level.

- AM/FM and CD Select In radio mode. press AM/FM to select AM or FM frequency bands. In CD mode, press AM/FM to stop play and begin radio play. To begin CD play while in radio mode, press the CD control.
- Disc/Tune Adjust In radio mode, press to move to the next frequency up or down the band. In CD mode, press to select a disc in the CD player.
- Digital Signal Processing Press DSP and then SEL to choose the desired signal mode (DSP OFF, NEWS, JAZZ CLUB, HALL, CHURCH, STADIUM).
- Seek Function In radio mode, press to move to the next listenable station up or down the band. In CD mode, press to select the next/previous track on the current disc.
- Setting the Clock Press MENU until SELECT HOUR or SELECT MINUTE is displayed. Press SEL to set the time. Press MENU again to disengage the clock mode.
- Setting Memory Preset Stations Select AM, FM1, or FM2 band, then select a station. Next, press and hold a numbered control until the sound returns.

SECOND ROW SEATS

Before folding the second row seats, ensure that the head restraints are fully lowered and that all items have been removed from in front of and on the seats.



Exiting the Third Row Seat

Pull up on the lever (lever 2) located at the back of the second row seat. First, the seat back will fold forward to the cushion, then the seat will flip forward.

To return the seat to the upright position, push the seat down and back until it is latched to the floor. Then, lift the seat back to the upright position.





Folding the Outboard Seats to a Load Floor Position

To fold the seats to a load floor position, lift the lever (lever 1) located on the outboard side of the seat to release the seat back. Ensure that the seat back is locked in the down position by applying pressure to it. To lower the seat further to the full-lowered position for maximum cargo capacity, locate the pull strap at the front of the seat, then pull forward to release the seat into a kneel-down load floor position. A moderate force may be required to move the seat forward and down.

SECOND ROW SEATS (continued)

Returning the Seats to the Upright Position from the **Full-Lowered Floor Position**

he seat back cannot be returned to the upright position until the seat is returned from the kneel-down position. To return the seat to the upright position, lift and pull the seat rearward until the latch is engaged. Do not attempt to unlatch the rear floor hooks while the seat is in the kneel-down position.

With the seat in the flat back position, lift up on the lever (lever 1) located on the side of the seat cushion. This will allow the seat back to be lifted to the upright locked position.

Folding the 20% Middle Seat (if equipped) to a Load Floor Position

To fold the seat, pull the release strap located between the seat cushion and the seat back to release the folding seat latch. With the latch released, the seat back can be lowered into the load floor position.



LIFTGATE OPERATION



-

To open the liftgate glass, push the button (figure a) under the center of the license plate

o open the liftgate, place your hand on top of the liftgate handle (figure b) and pull. Do not pull the handle from the bottom. To close, make certain the rear window is closed, and then push the liftgate closed until it latches securely.

Do not open the liftgate or liftgate glass in a garage or other enclosed area with a low ceiling.

You can also unlock/lock the liftgate and liftgate glass using your remote entry system.

ESSENTIAL INFORMATION

Fuel Tank Capacity – Your vehicle's fuel tank can accommodate 28 gallons of gasoline. Your vehicle is designed to use "Regular" unleaded gasoline with pump (R+M)/2 octane rating of 87 for optimum performance. The use of gasoline with lower octane ratings may degrade performance.

Tire Pressure – Your tire pressure is properly set at the dealership according to the recommended specifications found on the Certification Label located on the front door latch pillar on the driver's side. Please check your tire pressure during routine maintenance and seasonal changes. Warning: Improperly inflated tires can affect vehicle handling and can fail suddenly, possibly resulting in loss of vehicle control.

Fuses – If electrical components in the vehicle are not working, a fuse may have blown. For more information about changing a fuse, please consult your Owner's Guide.

Fuel Pump Shut-Off Switch – After a collision, if the engine cranks but does not start, the fuel pump shut-off switch may have to be reset. The switch is located in the left rear quarter trim panel, near the liftgate. For complete details on resetting the switch, please consult your Owner's Guide.

Changing the Tires – If you get a flat tire while driving, do not apply the brake heavily. Instead, gradually decrease your speed. Hold the steering wheel firmly and slowly move to a safe place on the side of the road. Your vehicle is equipped with a spare tire that may be used as a spare or a regular tire.

Location of the Spare Tire and Tools

eiii	Location
pare Tire	Under the vehicle, just forward of the rear bumper
ack Tools and acking Instructions	Under the access panel, located in the floor compartment behind the third row seat

Roadside Emergencies – To fully assist if you should have a vehicle concern, Ford Motor Company offers a complimentary roadside assistance program. This program is separate from the New Vehicle Limited Warranty. The service is available: 24 hours, seven days a week for the Basic Warranty period (Canada) or New Vehicle Limited Warranty period (U.S.) of three years or 36,000 miles. Roadside assistance will cover:

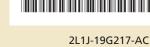
□ Changing a flat tire □ Jump-starts Limited fuel delivery ■ Lockout assistance
■ Towing of your vehicle

Roadside Assistance Centers

Country	Phone Number	0
United States	(800) 241-3673	Σ
Canada	(800) 665-2006	m

For complete details on any roadside assistance concern, see the Roadside Emergencies section, or the Customer Assistance section in your Owner's Guide.

Ouick Reference Guide



the appropriate sections when questions arise.

In order to help you fully appreciate the countless features of your new Expedition, we invite you to explore this easy-to-use Quick Reference Guide. Using this Guide in conjunction with the Interactive Owner Experience CD Rom, you can briefly hear how to operate the features listed to the right once you place the CD into any audio CD player. Find the numbered call-outs from the photograph of the instrument panel located in the center of the Quick Reference Guide, and then select the corresponding numbered audio track on the CD. For more comprehensive information, place the CD into any computer,* or consult your Owner's Guide.



This vehicle handles differently from an ordinary passenger car in driving conditions which may occur on streets and highways and off-road. DRIVE

you to read the Owners' Guide and Driving Your SUV or Truck Supplement for further information on safe driving precautions

WITH CARE AND WEAR A SAFETY BELT AT ALL TIMES. Ford urges

and instructions. *Refer to the minimum configuration requirements located on the back panel of the CD jacket. Push and hold to activate the washer. washer position.

2 Headlamp and Panel Dimmer Control



toward you to activate the foglamps.

position from off to turn on the parking lamps. Rotate two positions to also turn

on the headlamps. Rotate counterclockwise to activate autolamp, which provides lightturn until it stops. sensitive automatic on-off control of the exterior lights and keeps them on for a shor period of time after the ignition is turned OFF. When the control is in any position except high beams or off, pull the control

3 Turn Signal & Wiper/Washer Control

Push down to activate turn signal,



or up to activate the right turn signal. On Eddie Bauer vehicles, the lower portion of the corresponding side view mirror will blink to provide an additional warning to other **not** pump your brakes. Any pulsation or noise drivers that your vehicle is about to turn.

For front-wiper operation, rotate the ring on the left to the desired interval, low- or high-speed position. When in the intermittent position, rotate the control up of vehicle breakdown, approaching danger, etc. for fast and down for slow intervals. The Press the control again to turn the flashers off. speed-sensitive feature also allows the wipers The hazard flashers can be operated when the to adjust automatically as the vehicle's speed ignition is off. changes when the wiper control is set on the intermittent settings. Push the end of the stalk briefly for a single wipe (no wash).

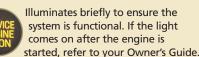
The ring on the right operates the rearwindow wiper. Rotate the control to INT 2 You can direct or shut off the air flow from the (slow interval), INT 1 (fast interval), or

For extended wiper blade quality, occasiona cleaning of the wiper blades is required.

Audiophile In-Dash Six-CD Radio (if equipped)

Please see reverse side for more details

4 Service Engine Soon Lamp



To help prevent activation, always secure your fuel cap by turning it clockwise 1/8 of a

Please note that if the fuel cap is not properly secured, the warning "Check Fuel Cap" will be displayed on the optional message center. The warning will be reset once the cap is properly tightened and your vehicle is driven a short distance. If your vehicle is not equipped with a message center, the Service Engine Soon Lamp

5 ABS Warning Lamp



will illuminate.

Illuminates briefly when the ignition is turned to the ON position. In an emergency, apply continuous on the brake to prevent wheel lock when braking on slippery surfaces - do

To shift from 2H to A4WD or 4H, move the you may feel or hear is normal. control at any forward speed up to 55 mph. 6 Hazard Flasher Control To shift from A4WD to 4H, move the control at a stop or while driving at any speed. To Press to activate all hazard flashers simultaneously in an emergency to warn traffic shift to or from 4L, bring the vehicle to a stop

7 Message Center (if equipped) position to the next, a mechanical noise may Please see Additional Features for more details.

move the control to 4L.

8 Air Flow Adjust

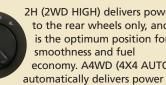
Overdrive is the normal drive position for instrument panel registers. Turn the satin steel portion on the round register module clockwise (OFF) overdrive when: driving to eliminate air, or counterclockwise to open with a heavy load, towing a the air vents. Push and move the vent knob in trailer up or down steep the direction you wish to adjust the airflow. hills, or when additional

engine braking is desired. To deactivate, press the switch located on the

10 Rear Window Defroster

Press to activate rear window defrost. The rear defrost indicator will illuminate. When in operation, the rear window defroster also defrosts the side view mirrors. The rear window defroster will automatically turn off after approximately 10 minutes of operation. Press the control again to re-engage if needed.

Control-Trac Four-Wheel Drive Control (if equipped)



2H (2WD HIGH) delivers powe to the rear wheels only, and is the optimum position for smoothness and fuel adjust fan speed. economy. A4WD (4X4 AUTO)

to all four wheels, as required, for increased traction. 4H (4X4 HIGH) provides mechanically locked four-wheel drive power to all four wheels. 4L (4X4 LOW) provides mechanically locked four-wheel drive when extra power at reduced speeds is required.

and keep the brake pedal depressed. Next, place the gearshift in N (Neutral), and then

When shifting from one four-wheel drive be heard. This is normal and no service should be required.

12 Gearshift/Overdrive Control

the best fuel economy. Only deactivate end of the gearshift lever

Note: The transmission shift strategy will slightly delay transmission upshift in cold weather to decrease the time required to warm up the engine and produce heat in the passenger compartment.

-

13 Steering Wheel Controls (if equipped)

For audio control operation, press the control with the musical note to select which media to play. Depending on the mode, press MEM to select a preset station, the next selection on a tape, or the next track on a disc. Use VOL to adjust volume. For climate control operation, press TMP up or down to adjust temperature. Press the control with the fan icon up or down to

14 Speed Control



To operate, the speed control must be ON and the vehicle speed must be greater than 30 mph. To set a speed, press SET +. To set a higher speed, press SET + again. To set a lower speed, press CST -. Pressing RES will return to a previously set speed. To turn the speed control off, press

the OFF button, or depress the brake pedal to disengage.

15 Power Adjustable Foot Pedals



P (Park) position.

Press and hold the rocker control to adjust the accelerator and brake pedal toward you or away from you. Adjust the pedals only when the vehicle is stopped and the gearshift lever is in the

-

16 Hood Release

Pull the hood release handle toward you. Next, release the auxiliary latch located under the front center of the hood. Lift the hood until the lift cylinders hold it open.



ADDITIONAL FEATURES

AdvanceTrac[™] System (if equipped)



This system provides a stability and traction enhancement feature by detecting and controlling wheel spin. The system defaults to on, however the system does not function when

the vehicle is traveling in R (Reverse), or if equipped with four-wheel drive, in 4L. If you should become stuck, try switching the system off by pressing the button on the center console.

Keyless Entry System

With this control you can lock or unlock all doors without using a key. First, enter your five-digit program code and then press the corresponding quick key:



Unlock all doors = 3-4

will provide vent cooling only (the same

temperature as cabin air).

Lock all doors = 7-8 and 9-0simultaneously

Climate Controlled Seats (if equipped)

Push the left portion of the control to heat the seat back and the seat cushion. A red light will illuminate when the system is engaged. Push again to disengage. Push the right portion to cool the seat back and the seat cushion. A blue light will illuminate when the system is engaged Push again to disengage. When in the heat or cool mode, rotate the thumbwheel to select the desired level from 0 (OFF) to 5 (MAX). If in the cool mode and setting 1 is selected, the seat(s)

Once the feature is activated, please allow five minutes for the temperature level to stabilize. Some initial blower noise should be expected at the beginning of the cool cycle.

The climate control seats turn off after approximately 15 minutes in heat mode and approximately 30 minutes in the cool mode to minimize unintended drain on the vehicle's power supply.

The climate control seat system includes an air filter that has to be replaced periodically For more information, please consult your Owner's Guide.

Message Center (if equipped)



The message center displays important through a constant monitor of vehicle systems

(with the ignition in the ON position). The system will notify you of potential vehicle problems with a display of system warnings followed by a long indicator chime. You may select display features on the message center by pressing the Info or Setup buttons. The Reset button may be used to reset select functions in the Info and Setup menus.

For complete details on the message center display features, please refer to your Owner's Guide.

Reverse Sensing System (if equipped)

This sonar and radar system sounds a tone to warn the driver if an obstacle is detected within approximately 20 feet behind the rear bumper while the vehicle moves in reverse at speeds less than 6 mph. RSS defaults to ON, but can be disabled using the message center functions when the ignition is ON, and the gearshift is in R (Reverse).

Tire Pressure Monitoring System (if equipped)

Using radio-frequency pressure sensors, this system monitors tire pressure on all tires including the spare, and provides the driver with a warning message when pressure is severely low or high. If alerted, the system car be reset using the message center functions.